

10 Year Diamond Warranty For BedGuard™ Mattress Protector

COVERED BY THIS WARRANTY

- BedGuard Mattress Protector
- New residential mattress purchased in conjunction with your BedGuard Mattress Protector

COVERAGE

This "BedGuard Product Warranty" is effective for ten (10) years from the date you (the "Consumer") take delivery of the BedGuard Mattress Protector. Stainsafe® warrants that the new BedGuard Mattress Protector exclusively distributed by Stainsafe is designed to resist stains and other damage and prevent stains to the new mattress purchased in conjunction with the BedGuard Mattress Protector subject to the terms and conditions set forth below.

WARRANTY COVERAGE INCLUDES

- Household Food and Beverage Stain
- Stains from Human and Pet Bodily Fluids
- Construction of Mattress Protector

THE LIMITED WARRANTY

If your new BedGuard Mattress Protector or new mattress (excludes box springs) purchased in conjunction with the BedGuard Mattress Protector, becomes stained or damaged as described above during normal RESIDENTIAL use and you cannot remove the stain or correct the damage yourself using Stainsafe's products and/or procedures, Stainsafe will:

Repair or replace the stained or damaged area of the Mattress Protector or mattress. If the Mattress Protector or mattress cannot be repaired, Stainsafe will provide you with a merchandise credit or replacement mattress equal to the original purchase price of the stained or damaged Mattress Protector or mattress. NO merchandise credit or replacement Mattress Protector mattress will be offered for matching pieces of the mattress or to correct dye lot or texture variations caused by repairs, parts replacement, or full replacement. This Limited Warranty DOES NOT supersede the original manufacturer's warranty that is in effect for, and covers the stain or damage to your Mattress Protector or mattress. This Limited Warranty is not a cleaning contract and does not cover general soiling (defined as a gradual buildup of dirt, dust, body oils and perspiration that cannot be attributed to a single occurrence) or eliminate the need for routine care and maintenance of your mattress.

HOW TO OBTAIN SERVICE

If a stain occurs, machine wash and dry the BedGuard Mattress Protector as quickly as possible according to the use and care instructions. If the stain persists on the BedGuard Mattress Protector or the BedGuard Mattress Protector becomes damaged, call within FIVE (5) DAYS of occurrence of the stain or damage, notify Stainsafe at the toll free number (877) 901-1382 or by e-mail at claims@warrantyservice.com. This BedGuard Mattress Protector Limited Warranty is not renewable or transferable and only the customer(s) shown on the original receipt are eligible for coverage. To obtain service you must provide all of the following:

- (i) The original receipt showing Consumer's purchase of the BedGuard Mattress Protector and the new residential mattress.
- (ii) The original delivery date of the BedGuard Mattress Protector and the new residential mattress
- (iii) The date of occurrence of the stain or damage.
- (iv) The cause and description of the stain or damage, and
- (v) This Limited Warranty with its unique registration number.

LIMITATIONS & EXCLUSIONS to this Limited Warranty include and are not limited to:

- Service or replacement is limited to the damaged BedGuard Mattress Protector and mattress (excludes box springs) only and the total value of such replacements is limited to \$10,000.00
- Any stain, discoloration, damage, or mattress not described herein
- Stains, discoloration, or damage caused by cleaning methods, or products not authorized by the original manufacturer or Stainsafe
- Any costs or damage from repair and/or cleaning by anyone without written authorization from Stainsafe
- Stains, discoloration, or damage caused by gum or dyes
- Soiling from normal use or accumulation of stains, body oil, hair oil, perspiration, darkened areas where head and legs contact mattress
- Non-color fast fabrics or dry clean only fabrics
- Separation of seams along seam lines
- Damage caused by pet beaks, claws or teeth
- Odors; stains of unknown origin
- Generalized or accumulated soiling, cracking, or scratching from wear or tear
- Mattresses used as rental or for commercial purposes or in-home day care businesses
- Any damage by Stainsafe products not used according to product instructions
- Damage from transit, acts of God, misuse, abuse, or intentional acts
- Claims established under this Limited Warranty more than FIVE (5) DAYS after occurrence of the stain or damage will void this Limited Warranty
- This product Warranty does not cover anything not specifically listed in the "Warranty Coverage" section of this Warranty

IMPORTANT INFORMATION

If you do not cooperate with the reasonable requests of Stainsafe, this Limited Warranty becomes void. A failure to exercise rights by Stainsafe does not waive those rights. Stainsafe does not assume responsibility for statements or damage by technicians, or any other person or entity. Any provision contained herein which is found to be contrary to applicable laws shall be deemed null and void and the remaining provisions shall continue in full force and effect. Any controversy or claim for damages arising out of, or relating to this Limited Warranty, shall be settled by arbitration but specifically excludes class action arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration rules, and judgment on the award rendered by the arbitration may be entered in any court having jurisdiction thereof. THE OBLIGATIONS OF STAINSAFE UNDER THIS LIMITED WARRANTY ARE LIMITED TO REMOVING STAINS, REPAIRING OR REPLACING FURNITURE AND STAINSAFE DOES NOT MAKE ANY OTHER EXPRESSED OR IMPLIED WARRANTIES AND SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGES WHATSOEVER. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INDIRECT OR CONSEQUENTIAL DAMAGES AND THIS LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS; YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. Stainsafe, Inc., 354 Hiatt Drive, Palm Beach Gardens, FL 33418 you may instantly register online at www.stainsafe.com within 7 days.

FRAUD RESULTS IN HIGHER COSTS TO THE CONSUMER AND IS ILLEGAL. IT IS STAINSAFE'S POLICY TO DENY SERVICE AND/OR PROSECUTE INDIVIDUALS THAT SUBMIT FRAUDULENT CLAIMS.

REGISTER WARRANTY AT
www.stainsafe.com

TOLL FREE CUSTOMER SERVICE
(877) 901-1382

E-MAIL CUSTOMER SERVICE
claims@warrantyservice.com

TOLL FREE FAX
(800) 426-4571

Stainsafe®
Protection

22050 (03/07)

THIS WARRANTY MUST BE SAVED FOR SERVICE

Registration No.

SAMPLE

Must have registration number for service