

# Fabric Protector Seven (7) Year Limited Warranty - UNA 19882

## COVERAGE

- Effective seven (7) years from the original date you take delivery of your new fabric furniture or mattress
- Staining from Household Food and Beverages or Human and Pet Bodily Fluids
- Rips, Tears and Burns

## THE LIMITED WARRANTY

If your new fabric upholstered furniture or mattress (the "Furniture"), which was professionally treated with Fabric Protector becomes stained or damaged as described above during normal RESIDENTIAL use, and you cannot remove the stain or correct the damage yourself using the Administrators\* products and/or procedures which were presented to you at time of delivery

- The Administrator will repair or replace the stained or damaged area or part.
- If the Furniture cannot be repaired or a part is not available, you will receive a merchandise credit equal to the original purchase price of the stained or damaged Furniture.
- NO merchandise credit will be offered for matching pieces of Furniture or to correct dye lot or texture variations caused by repairs or parts replacement.
- This Limited Warranty does NOT supersede the original manufacturer's warranty that is in effect for, and covers the stain or damage to your Furniture.
- This Limited Warranty is NOT a cleaning contract and does NOT cover general soiling (defined as a gradual buildup of dirt, dust, body oils and perspiration that cannot be attributed to a single occurrence) or eliminate the need for routine care and maintenance of your Furniture, or damages caused by pets other than bodily fluids.

**LIMITATIONS & EXCLUSIONS** to this Limited Warranty include and are not limited to:

- Service or replacement is limited to the damaged furniture only and does not transfer to the furniture replaced under this warranty.
- Any unknown stain and/or stain, damage, or furniture not described above
- Damages caused by pets other than bodily fluids
- Stains, discoloration, or damage caused by gum, dyes, treatments, cleaning methods, or products not authorized by the Administrator
- Non-color fast fabrics
- Separation of seams along seam lines
- Furniture used for rental or commercial purposes
- Damage from transit, acts of God, misuse, abuse, or intentional acts
- Requests for service more than five (5) days after occurrence of the stain or damage may allow the stains or damage to set or accumulate and will void this Limited Warranty
- Boxspring mattress

## HOW TO OBTAIN SERVICE

- Within **FIVE (5) DAYS** of the occurrence of the stain or damage, notify the Administrator at the toll free number **(877) 901-1382** or by e-mail at [Claims@warranty-service.com](mailto:Claims@warranty-service.com)
- The Fabric Protector Limited Warranty is not renewable or transferable and only the customer(s) shown on the original receipt are eligible for coverage
- To obtain service you must provide all of the following:
- The original receipt detailing purchase of the covered items and the Fabric Protector
- The date of occurrence of the stain or damage
- The cause and nature of the stain or damage
- Limited Warranty registration number

## IMPORTANT INFORMATION

If You do not cooperate with the reasonable requests of Uniters North America, LLC., this Limited Warranty becomes void. A failure to exercise rights by Us does not waive those rights. We do not assume responsibility for statements or damage by technicians, or any other person or entity. Any provision contained herein which is found to be contrary to applicable laws shall be deemed null and void and the remaining provisions shall continue in full force and effect. Any controversy or claim for damages arising out of, or relating to this Limited Warranty, shall be settled by arbitration but specifically excludes class action arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration rules, and judgment on the award rendered by the arbitration may be entered in any court having jurisdiction thereof. **THE OBLIGATIONS OF UNITERS NORTH AMERICA, LLC. UNDER THIS LIMITED WARRANTY ARE LIMITED TO REMOVING STAINS, REPAIRING OR REPLACING FURNITURE AND WE DO NOT MAKE ANY OTHER EXPRESSED OR IMPLIED WARRANTIES AND SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGES WHATSOEVER. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INDIRECT OR CONSEQUENTIAL DAMAGES AND THIS LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS; YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.** Mail the completed information to Uniters North America, LLC., Warranty Service Department, P. O. Box 10909, West Palm Beach, FL 33419 within 7 days or you may instantly register online at [www.warranty-service.com](http://www.warranty-service.com).

Fraud results in higher costs to the consumer and is illegal. It is Our policy to deny service and/or prosecute individuals that submit fraudulent claims.